

# *Country Care Pty. Ltd.*

*ABN 19 067 327 440*

*Specialists in Attendant care & Home Support Services*

*Administration*

*196 Corio Street*

*P.O. Box 7268,*

*Shepparton, 3632*

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## **DOMESTIC WORKER** ***Job Description***

### **Who Are Country Care Pty Ltd**

Country Care Pty Ltd is a company that Specialises in Attendant Care & Home Support Services such as Personal Care and Domestic assistance to people living with a injury, illness or disability, such as spinal cord injuries, acquired brain injury and other physical or sensory disabilities and the aged and frail.

Country Care provides services to clients living in Country Victoria from Albury/Wodonga to Swan Hill, St Arnaud to Ballarat, Marysville to Mt. Beauty and everything in between. Country Care also provides services to client living in selected areas of NSW and can provide services to clients living in other areas upon application.

Country Care provides Care 24 hours a day, seven days a week, 365 days of the year and has available a 24 hour emergency on call Co-ordinator.

### **Role of a Domestic Worker**

A Domestic Worker is employed to provide assistance with Domestic tasks which a person finds difficult, or is unable to do because of an injury, illness, disability or the environment in which they live.

### **Duties:-**

The duties performed by the domestic worker will be tailored to the needs of the person being supported. These tasks will vary according to the individuals lifestyle, living situation and abilities.

Domestic workers will be provided with a list of agreed domestic duties detailing specific duties and outlining individual client choices.

In general these duties may include dusting, floors, tidying & cleaning benches, bathrooms & toilets, clothes washing, hanging out and bringing in, folding, ironing and putting clothes away, also periodic or spring cleaning tasks as requested by clients.

## ***Key Selection Criteria:-***

- Demonstrated reliability and thoroughness of duties
- Ability to take verbal direction from clients
- To respect clients individual choices
- Ability to maintain total client confidentiality
- A knowledge and appreciation of the rights of clients, and an understanding, commitment to the importance of respect and privacy
- Ability to work flexible hours and changes in duties
- Good communication skills
- General good health and reasonable physical strength
- Access to reliable transport and telephone
- Ability to work within Occupational Health and Safety guidelines and to maintain safe working practices.
- Adhere to and put into practice Country Care's policies and procedures and to work within own competencies
- Satisfactory Police Check.

## **Supervision & Support**

Country Care values its Domestic Workers and their role in the provision of quality care support. We also recognise the difficulties and demands of care giving and the potential feelings of isolation felt by both Domestic Workers and clients in rural locations. Country Care provides extensive support in the form of regular personal contact and are available to staff by phone at all times.

